

## **SQF, LLC – Description of Services offered in Missouri**

### **RF Transport Service**

SQF, LLC (“SQF”) or (“Company”) provides non-switched wholesale radiofrequency (“RF”) transport services utilizing optical technology, including multiwavelength optical technology over dedicated transport facilities to provide Customers with links to radiate RF coverage.

RF Transport Services connect Customer-provided wireless capacity equipment to Customer-provided or Company provided bi-directional RF-to-optical conversion equipment at a hub facility. The hub facility can be Customer or Company provided. The conversion equipment allows the Company to accept RF traffic from the Customer and then send bi-directional traffic transmission across the appropriate optical networks. At the remote end, Customer or Company provided RF-to-optical conversion equipment allows bi-directional conversion between optical signals and RF signals. RF signals can be received and radiated at this remote node. Hence the Company provides optical transit services for RF signals.

The furnishing of RF Transport Services requires certain physical arrangements of equipment and facilities of the Company and other entities and is subject to the availability of such equipment and facilities and the economic feasibility of providing such necessary equipment and facilities and the RF Transport Services.

### **Conditions of Service**

Services provided by SQF in Missouri may be used for any lawful purpose for which the service is technically suited. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others. The Customer may not use the services so as to interfere with or impair service over any facilities or associated equipment, or so as to impair the privacy of any communications over such facilities and associated equipment. The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors or other defects, representation, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall not exceed the applicable charges for such service. The Company will not be liable for any special, consequential, exemplary or punitive damages a Customer may suffer, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents. The Company shall not be liable for loss or damage sustained by reason of failure in or breakdown of facilities or equipment provided by third parties not under its control.

### **Complaints**

Billing disputes or complaints should be addressed to Company's toll-free customer service line at 1-844-484-5766 during business hours, M-F, excepting Federal holidays, 9:00 AM to 4:59 PM Eastern Time. Messages may be left outside of business hours. Messages left will be returned during the next business day during business hours.

### **Rates and Charges**

Rates and charges, including installation, special construction, and recurring charges, may be established by negotiation and contract on an Individual Case Basis (ICB), taking into account such factors as the

**SQF, LLC – Description of Services (MO) (Cont'd)**

nature of the facilities and services, the costs of construction and operation, the volume of traffic commitment, and the length of service commitment by the Customer. The terms of rates and charges will be set forth in individual contracts or Customer Term Agreements. Specialized Pricing Arrangement rates or charges will be made available to similarly situated Customers on comparable terms and conditions.